



Corporate Social Responsibility



Tensing and Corporate Social Responsibility

Corporate Social Responsibility (CSR) and Sustainability is, in all business decisions, to pursue a higher operating efficiency, and to exploit the opportunities for a better environment, more employee and society welfare. Tensing highly values CSR and made it part of its business. We are constantly looking into achievable steps to further shape our social responsibility.

Because our working area is not covered in classes (such as manufacturing) Tensing has no legal obligation to meet certain sustainability criteria. We still take our responsibility for the effects of our operations on humans and the environment. Currently our head office in The Netherlands had its CO2 footprint registered and we also have an active policy to reduce our CO2 footprint. In June 2011 we were the first ICT organization to reach Level 3 in CO2 reduction. We have set ourselves a target to reach a 2% reduction in 2011 compared to 2010. When we achieve this goal, we reach level 4 (5 is the highest).

We also make conscious choices in order to achieve a balance between People, Planet and Profit. We go one step further and focus on new market opportunities, growth and innovation gains for people, society and environment.

Our core activities are central in this. For us these activities exist of developing and marketing user-friendly software to automate and optimize business processes. With our solutions, we want to optimally meet the needs of our clients. Of course we also look at what we can contribute with our own organization. We address three pillars: 'People', 'Planet' and 'Profit'. We try to contribute to each of these components

People

VN and ILO

- Tensing respects the Universal Declaration of Human Rights of the United Nations.
- Tensing respects the international labor values and conditions, as formulated by the International Labor Organization.

Chain circumstances

- Tensing meets all (inter) national laws and regulations that apply to child labor and acts appropriately and proactively to prevent child labor.

Discriminations

- Tensing complies fully with all anti-discrimination provisions outlined in (supra) national laws and regulations.

Working conditions

- Tensing meets all the (inter)national laws and regulations relating to employment and working conditions (including health, safety and environment).

Tensing preferred employer

- Tensing has a proven operational policy regarding the training and development of its staff.





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Security

- In carrying out its activities Tensing commits to the general industry safety regulations.
- Tensing has the necessary qualifications regarding safety in carrying out its work.
- Tensing has a proven preventive security policy.

Planet

Environmental laws and regulations

- Tensing respects the environment and complies with all applicable (inter)national environmental laws and regulations.
- Tensing respects the (inter)national legislation on waste management and transportation.
- Tensing can prove that the entire chain, from source to final destination of waste processing is carried out according to the legal requirements.
- Tensing has a proven operational policy for reducing waste and the separate processing.

Sustainability and Innovation

- Tensing has a proven operational policy on:
 - Energy Reduction
 - Green Energy
 - ABC labels about cars
- Tensing solutions help customers reduce the number of driving miles and so actively work on reducing fuel and CO2.

Profit

Competition and regulation

- Tensing adheres to the applicable (inter)national competition law and regulation.

Integrity and Transparency

- Tensing adheres to the applicable (inter)national competition law and regulation.
- Tensing respects the Business Integrity Code of Conduct for its customers.
- Tensing has its own code of honest business.

About Tensing

With over 25 years of experience, Tensing is a mobility software and application developer specializing in international implementations for enterprise mobility.

Tensing solutions are being used by thousands of field workers in Europe, North America and Australia for a wide range of applications such as digital work orders, tracking & tracing, fleet management, geocoding, dispatch & scheduling, navigation and messaging. Field Service, Utility, Transportation, Municipal and Public Safety industries recognize the value we add with our wide range of products and consulting services.

Customers such as Heineken, DHL, Assa Abloy, Sydney Water and Washington Gas trust us to provide mobile enterprise solutions for their business. The success of our applications is based on fully configurable generic products that make it possible to quickly and professionally realize a process implementation.

