



Reference Case Enbridge Gas



About Enbridge Gas

Enbridge Gas is one of the largest gas utility companies in Canada with over 2 million customers and 3500 employees. In a company wide initiative to improve customer service and reduce operations costs, Enbridge worked with Tensing to deploy Tensing Web GIS, a complete solution for editing and viewing corporate GIS data anywhere with internet access.

Providing GIS Access in the Back Office

Enbridge had long invested in a corporate GIS, GE Smallworld, but providing access for all employees that need the data proved cost prohibitive. To improve overall customer satisfaction, office workers, including dispatchers, customer service representatives, city planners, etc, require GIS data for their daily activities, but do not need a full GIS seat which is expensive to license.

Enbridge worked with Tensing to deploy Tensing Web GIS, a cost effective solution that provides mission critical data across the enterprise. Tensing Web GIS is easy to integrate and gives office workers access to their GE Smallworld data through the internet. The standardized platform in which Tensing Web GIS is built allows for easy integration into their back office systems. Nothing need be installed on each client computer. Each office worker that needs access has a login and password. In addition, specialized Magik applications Enbridge had created in GE Smallworld remain functional with Tensing Web GIS without redevelopment.

With Tensing Web GIS office workers need only an Internet Explorer window to view their corporate GIS. The user friendly interface requires minimal user training. Office workers could customize Tensing Web GIS for their specific needs in-house using the design studio feature. Additional features like larger map sizes and easy plotting requirements give office

workers the functionality they need for their day to day activities.

Tensing Web GIS easily and successfully provides a cost effective solution for Enbridge to disseminate critical GIS data across the entire enterprise.

Delivered Products

- Tensing Web GIS.

